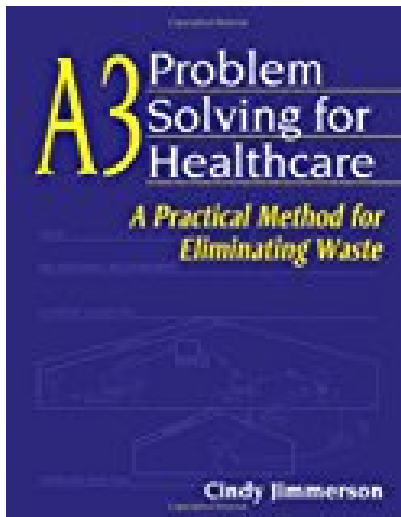


A3 Problem Solving for Healthcare A Practical Method for Eliminating Waste



BOOK DETAILS

- Author : Cindy Jimmerson
- Pages : 176 Pages
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- Language : English
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BOOK SYNOPSIS

The A3 process is a way to look with "new eyes" at a specific problem identified by direct observation or experience. It offers a structure that begins by always defining the issue through the eyes of the customer. In *A3 Problem Solving for Healthcare* Cindy Jimmerson explains an essential tool borrowed from the Toyota Production System, which is an extension of work identified with the well-known Value Stream Map. She offers an easy-to-learn problem-solving method that can be used in every aspect of healthcare to identify, understand, and improve processes that don't support workers in doing their good work. In this compelling book you get: The expertise of a recognized industry expert in Lean principles A practical, easy-to-use workbook Concepts illustrated with numerous A3s in various stages of development Explanation of how to extend the VSM philosophy to a more focused perspective An extensive exploration of the A3 problem-solving tool in healthcare—the first book to do so Through case studies and actual A3s, this book illustrates the simplicity and completeness of the A3 tool and its applications to regulatory documentation as well as activities of daily work.

A3 PROBLEM SOLVING FOR HEALTHCARE A PRACTICAL METHOD FOR ELIMINATING WASTE

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